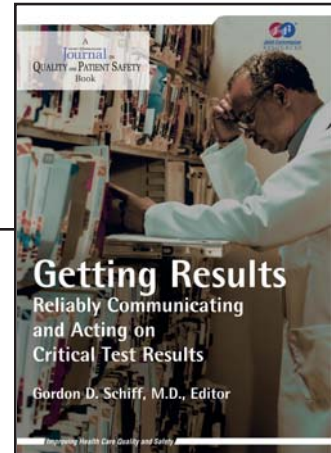


Getting Results: Reliably Communicating and Acting on Critical Test Results



Edited by **Gordon Schiff, M.D.**

Patient safety leaders David Bates and Lucian Leape urge health care organizations to ensure that “no critical test result is lost and that all such results are managed with a speed appropriate to their urgency.”

This book includes seminal articles from the *Joint Commission Journal on Quality and Patient Safety* and adds new chapters to describe what hospitals, laboratories, and outpatient practices are doing to improve communication of critical test results.

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Price: \$75
Order Code: RCAC-06BLR
ISBN: 1-59940-001-4

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